

SCRUTINY

Perspective	Objective number	Objective on the scorecard to add the measure to	Name of the Measure	Polarity	Annual Target	Annual Variance
Customer/Community Impact						
	C1	Balanced work programme	% of issues considered deriving from the Forward Plan (quarterly)		25%	10% Variance
	C2	Balanced work programme	% of issues considered deriving from issues raised by scrutiny leads (quarterly)		25%	10% Variance
	C3	Balanced work programme	% of issues considered deriving directly from the corp service and performance improvement function (quarterly)	Positive (a high score demonstrates good performance)	50%	10% Variance
	C4	Balanced work programme	% of work programme items subjected to a value for money test under the Scrutiny Principles	Positive (a high score demonstrates good performance)	100%	3% Variance
	C5	Involving local people	% of comments to hits received at scrutiny website (multiplied by 10) (quarterly)	Positive (a high score demonstrates good performance)	13%	10% Variance
	C6	Involving local people	% of key findings reflecting comments made by local people (quarterly)	Positive (a high score demonstrates good performance)	30%	10% Variance
	C7	Raising scrutiny's profile	% of residents' panel with a "good" or "fairly good" knowledge of scrutiny	Positive (a high score demonstrates good performance)	30%	10% Variance
	C8					
	C9					
	C10					
	C11					
	C12					
	C13					
	C14					
	C15					
People						
	PE1	Enabling the flow of ideas between scrutiny and the executive	% of officers considering scrutiny's input into policy to have been "useful" or "very useful".	Positive (a high score demonstrates good performance)	100%	5% Variance
	PE2	Enabling the flow of ideas between scrutiny and the executive	Prompt circulation and discussion of draft reviews and recommendations with officers prior to publication (quarterly)	Positive (a high score demonstrates good performance)	100%	5% Variance
	PE3	Enabling the flow of ideas between scrutiny and the executive	% of officers considering opportunity to input into work programme to have been "useful" or "very useful"	Positive (a high score demonstrates good performance)	100%	5% Variance
	PE4	Enabling the flow of ideas between scrutiny and the executive	% of officers satisfied with scrutiny process overall	Positive (a high score demonstrates good performance)	100%	10% Variance

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	PE5	Enabling the flow of ideas between scrutiny and the executive	% of recommendations approved by cabinet	Positive (a high score demonstrates good performance)	100%	3% Variance
	PE6	Raising scrutiny's profile	Provision of information on all reviews available on internet and intranet (quarterly)	Positive (a high score demonstrates good performance)	100%	10% Variance
	PE7					
	PE8					
	PE9					
	PE10					
	PE11					
	PE12					
	PE13					
	PE14					
	PE15					
Resources						
	R1	Providing a value for money service	Delivery of scrutiny work programme within budget (percentage of budget spent)	Negative (A low score demonstrates good performance)	100%	10% Variance
	R2	Providing a value for money service	Delivery of in-depth reviews within resources (as identified at beginning of review)	Negative (A low score demonstrates good performance)	100%	10% Variance
	R3	Providing a value for money service	Completion of performance management framework as required	Positive (a high score demonstrates good performance)	100%	3% Variance
	R4	Demonstrating real impact on council policy and services	% of reviews successfully monitored on a 6 monthly / annual basis	Positive (a high score demonstrates good performance)	100%	5% Variance
	R5	Demonstrating real impact on council policy and services	Proportion of reviews demonstrating significant positive impact on service reviewed	Positive (a high score demonstrates good performance)	100%	10% Variance
	R6					
	R7					
	R8					
	R9					
	R10					
	R11					
	R12					
	R13					
	R14					
	R15					

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Partnership						
	PS1	Involving partners	% of findings reflecting evidence received from partners (quarterly)	Positive (a high score demonstrates good performance)	60%	10% Variance
	PS2	Involving partners	% of meetings attended by co-optees at which they were required (quarterly)	Positive (a high score demonstrates good performance)	80%	10% Variance
	PS3	Involving partners	% of partners "satisfied" with scrutiny process	Positive (a high score demonstrates good performance)	100%	10% Variance
	PS4	Involving partners	Ratio of external to internal witnesses participating in relevant reviews (defined as %) (quarterly)	Positive (a high score demonstrates good performance)	33%	10% Variance
	PS5	Effectively analysing best practice information	% of recommendations based on analysis of "best practice" evidence (quarterly)	Positive (a high score demonstrates good performance)	100%	10% Variance
	PS6	Effectively analysing best practice information	% of review recommendations relating to partnership working, where appropriate (quarterly)	Positive (a high score demonstrates good performance)	60%	10% Variance
	PS7					
	PS8					
	PS9					
	PS10					
	PS11					
	PS12					
	PS13					
	PS14					
	PS15					
Service Development						
	S1	Effective scrutiny processes	Reviews reporting at agreed times (quarterly)	Positive (a high score demonstrates good performance)	100%	3% Variance
	S2	Effective scrutiny processes	Review group agendas made available five days in advance of meeting (quarterly)	Positive (a high score demonstrates good performance)	100%	10% Variance
	S3	Effective scrutiny processes	Timely production of Harrow Scrutiny newsletter (quarterly)	Positive (a high score demonstrates good performance)	100%	5% Variance
	S4	Effective scrutiny processes	All pertinent information made available on scrutiny website (quarterly)	Positive (a high score demonstrates good performance)	100%	10% Variance

Perspective	Objective number	Objective on the scorecard to add the measure to	Name of the Measure	Polarity	Annual Target	Annual Variance
	S5	Engaging with members	Review group meetings attended by Members at which they were required (quarterly)	Positive (a high score demonstrates good performance)	100%	10% Variance
	S6	Engaging with members	% of councillors "happy" with the operation of the scrutiny process	Positive (a high score demonstrates good performance)	90%	10% Variance
	S7					
	S8					
	S9					
	S10					
	S11					
	S12					
	S13					
	S14					
	S15					